Konnect NET

Part of Clanwilliam

Online pending request summary

V 2.0

Effortlessly update us on your pending SureMed requests, online

Free up your time
Reduce incoming calls and take away administration hassle.

Reduce your operational spend
No paper, fax, printing or scanning required, do it all online!

Protect patient information
Keep patient information safe in our secure portal, removing any potential breach of privacy.

How it works

1. You receive a weekly email with a unique link to our secure portal.
2. You click the link and put in your 4-digit access code (which will be set up for you).
3. You'll see a nice tidy grid of your pending requests in real-time, within your web browser.
4. Provide a quick status update using the drop-down button and add a comment if required, for that request.
5. Click update, repeat for each pending request and you're done for the week!

Getting started

- Call us on 0800 566 632
- Simply provide us with an email address for your Practice to receive the weekly notification email. Ideally an email address shared by your team, in case you are absent.
- If you currently update us via our weekly fax or email responder, it's super easy to switch to the online version.

We're always looking at ways to reduce your administration hassle. Our latest feature allows you to update us on your pending SureMed requests easily and securely in your web browser!

Call now to opt in at no cost

www.konnectnet.com/suremed-update

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0800 566 632
www.konnectnet.com

Technical Support
support@konnectnet.com

Konnect NET is the trusted connection between insurance and healthcare. Used by all GPs in New Zealand, rated highly for data protection, ease of use, and user support. It minimizes administrative tasks and has halved GP time spent on insurance requests.